

## Attachment 1 - Information on exercising the right of withdrawal

1. A person running a sole proprietorship who makes a purchase of a non-professional character, i.e. resulting in particular from the subject of his/her business activity, made available on the basis of the provisions of the Central Registration and Information on Business, shall also have the right to withdraw from the contract under the following rules. You have the right to withdraw from the contract under the following rules - the Consumer. The Consumer shall have the right to withdraw from the contract under the following rules. You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period expires after 14 days:
  - a. in the case of a sales contract, from the day on which you acquire possession of the goods or on which a third party other than the carrier and indicated by you acquires possession of the goods;
  - b. in the case of a contract requiring transfer of ownership of multiple items, which are delivered separately from the day on which you acquire possession of the last item or on which a third party other than the carrier and indicated by you acquires possession of the last item;
  - c. in the case of a contract imposing an obligation to transfer ownership of items delivered in instalments or parts from the day on which you acquire possession of the last lot or part or on which a third party other than the carrier and indicated by you acquires possession of the last lot or part;
  - d. in the case of contracts for regular delivery of goods for a fixed period of time from the day on which you acquire possession of the first item or on which a third party other than the carrier and indicated by you acquires possession of the first item;
  - e. in the case of contracts for the supply of services or digital content which are not supplied on a durable medium, from the day of conclusion of the contract.
2. To exercise your right of withdrawal, you must inform us, GRODI Sp. z o.o., Aleje Jerozolimskie 162A, 02-342 Warszawa, team@artifactshop.io about your decision to withdraw from this agreement by an unequivocal statement (for example, a letter sent by post, fax or e-mail).
3. You may use the model withdrawal form, but this is not obligatory.
4. You can also fill in the Electronic return form available on the Online Shop's website: <https://shop.artifactshop.io/en/returns-open.html>. If you make use of this option, we will immediately send you a confirmation of receipt of your withdrawal on a durable medium.
5. In order to keep the withdrawal period, it is sufficient for you to send information about the exercise of your right of withdrawal before the withdrawal period expires.
6. In the event of withdrawal from this contract, the Seller shall reimburse the Customer all payments received from the Customer, including the costs of delivery of the Goods (with the exception of the additional costs resulting from the method of delivery chosen by the Customer other than the cheapest usual method of delivery offered by the Seller), immediately and in any event no later than 14 days from the date on which the Seller is informed of the Customer's decision to exercise the right of withdrawal from this contract. The seller will reimburse the Customer using the same payment methods as the Customer used in the original transaction unless the Customer have expressly agreed otherwise.
7. In the case of contracts obliging the transfer of ownership of the goods, in which we have not offered to take back the Goods in case of withdrawal from the contract - we shall refrain from returning the payment until we have received the goods or until we have been provided with proof of their return, whichever occurs first.
8. Please send back the returned item Artifact Sp. z o.o., Aleje Jerozolimskie 162A, 02-342 Warszawa, team@artifactshop.io immediately, and in any case not later than 14 days from the day on which you informed us about your withdrawal from this contract. The deadline is met if you send back the item before the expiry of the 14-day deadline. You will have to bear the direct costs of returning the item.
9. Due to the weight and dimensions of the Goods, in case of withdrawal from the contract - the return of the Goods may involve higher costs than the usual postage. If you wish to use the services of courier companies, it may be necessary to send the goods on a pallet, which is more expensive than a regular postage.
10. Right to withdraw is not available to the Consumer in relation to the contracts referred to in Article 38 of the Polish Act of 30.05.2014. (Journal of Laws of 2019, item 134) on consumer rights, that includes contracts:
  - a. where the price or remuneration depends on fluctuations in the financial market, over which the trader does not exercise control, and which may occur before the expiry of the deadline for withdrawal from the contract;
  - b. where the subject of the service is an unprocessed item, produced according to the Client's specifications or serving to satisfy his individual needs;

- c. whose subject of the service is an item delivered in sealed packaging, which cannot be returned for health protection or for hygienic reasons, if the packaging was opened after delivery;
- d. whose subject of the service is audio or visual recordings or computer programs delivered in sealed packaging, if the packaging has been opened after delivery;
- e. for the supply of digital content and electronic licenses that are not stored on a durable medium, if the performance began with the Consumer's express consent before the expiry of the deadline for withdrawal and after the trader informs him of the loss of the right of withdrawal;
- f. the object of which is an item that is subject to rapid deterioration or has a short period of useful life, and in which the object of performance is an item that, after delivery, is inseparably connected with other items due to its nature;
- g. for the supply of newspapers, periodicals or magazines, except for the subscription agreement;
- h. concluded by public auction;
- i. for the provision of accommodation services other than for residential purposes, carriage of Goods, car rental, catering, services related to leisure, entertainment, sports or cultural events, if the contract specifies the day or period of service provision;
- j. where the subject of the service is alcoholic beverages, the price of which was agreed upon at the conclusion of the contract of sale, and whose delivery can only take place after 30 days and whose value depends on market fluctuations, over which the entrepreneur has no control